

APPENDIX

Delivery information and delivery terms and conditions

This document is a translation. The official version is in Swedish.

Below are delivery information and general delivery terms and conditions that apply to delivery of geodata products from Lantmäteriet.

The information and terms and conditions apply to both geodata products in the form of geographical information and real property information unless otherwise stated.

1. Responsibility for positional accuracy

The geographical information is of varying quality where positional accuracy is concerned, both in terms of content and up-to-dateness. The number of objects, and their respective positions in the database may therefore differ from the object's position in the terrain. Presented real property boundaries in our products have no legal status.

2. Downloading services Inspire via Lantmäteriet

Some web browsers may be set to begin downloading files before the user has specified where and under what name the file should be saved. This means that the file may already be downloaded in the background when the user makes their decision. The user may at this stage also be presented with an alternative to cancel the download, which simply means that the copy already downloaded by the browser is deleted. The download service has no way of detecting these cases and will still charge for the transaction.

3. Delivery time

Normal delivery time for products provided via Geotorget is 24 hours. For other geographical information is delivery time 5 working days depending of product. For analogue aerial images, delivery applies by agreement.

Normal delivery time for real property information is 5 working days.

Normal delivery time for geodata services is 3 working days.

Other delivery times may be specifically agreed upon.

4. Delivery terms and conditions

If Lantmäteriet is unable to deliver on time, or recognises that delays may arise, it should without delay notify the recipient in writing and state the reason for the delay and, if possible, specify an estimated time of delivery. If such a notification has been sent, Lantmäteriet is not liable for delivery delays.

Incorrect deliveries are re-delivered immediately at no additional cost. Such complaints should be submitted to Lantmäteriet within 30 days of receiving the delivery.